

Patient Aid Policy

Plain Language Summary

Adopted date: December 31, 2015

The Betty Ford Center (the “hospital facility”) maintains a financial assistance (“patient aid”) policy entitled Patient Aid Policy and Associated Procedures (the “Policy”). Eligibility for patient aid is based on assets, debts, and household income for the patient and/or applicable guarantor(s). A person who qualifies for patient aid will receive a discount of between 0% and 50%. A copy of the Policy, this Plain Language Summary, and the application form can be found at <http://www.hazeldenbettyford.org/rancho-mirage> and in admitting areas at the hospital facility.

- To apply for patient aid, obtain and complete a patient aid application. Gather the supporting documentation about income, assets and debt that is identified on the application. Return the application and supporting documentation to the Business Office at P.O. Box 1560, Rancho Mirage, CA 92270-1375.
- A free copy of the Policy and application can be obtained by U.S. mail, or by email with your consent, by calling 651-213-4286 or 760-837-8969.
- The Business Office of the hospital facility can assist with the aid application. The Office is located at the following address: 39000 Bob Hope Drive, Rancho Mirage, CA 92270-1375 and can be contacted by phone at 760-837-8969.
- As required by federal regulations, no financial aid-eligible individual will be charged more for emergency or other medically necessary care than the amount generally billed, as defined in the Policy.
- The Policy, application form, and this plain language summary are available in other languages. Please contact 760-837-8969 if you want a copy of translated aid materials or information about the Policy.