Required for Admission:

- **Prior to your admission**, an email will be sent to your inbox regarding registration into our Patient Portal, My Recovery Compass. Please follow the link and instructions in the email to register.
- **Please be sure to arrive on campus at least 15 minutes prior to your appointment time**
- Patient's must provide one valid identification.
  - *If a valid ID is not provided on admission, patients have 72 hours from admission to provide the ID in order to continue participation in the program.* Valid forms of ID include:
    - Driver's License or State Identification from any U.S. state or territory; a State Government Issued Certificate of Birth, a U.S. Active Duty/Retiree/Reservist Military ID Card or a Passport from any country
  - *If a Social Security Card, a Certificate of Citizenship, or a Certificate of Naturalization is provided, a secondary form of identification will be required*
- Bring your insurance card(s), your prescription insurance card(s) (if separate) and a credit card for pharmacy charges.
- Bring your cell phone. It will be used during registration. You will be allowed access to your cell phone during your treatment stay with some restriction. Cell phones, computers and/or tablets must be turned off during treatment groups.

Medication:

- At Hazelden Naples we work with Misir Pharmacy which accepts almost all insurance plans and offers competitive prices. In order to ensure that there is no disruption to your treatment, during the admission process you will be asked to provide your insurance card and a valid debit/credit card that will be faxed to the pharmacy. If for any reason you are not able to provide an electronic form of payment, please be prepared to provide cash payment for your medications.
  - Please bring a 30-90 day supply of all prescription medication(s) in the current prescription bottle(s) with the exception of any mood altering or controlled substances. *Any mood altering or controlled substances are not allowed upon admission, including prescriptions.* If they are brought in, they will be destroyed.
  - We allow only provider prescribed vitamins and/or supplements. If prescribed by a provider, they must be in an unopened, sealed bottle, or in an original prescription bottle. Open bottles will be destroyed upon admission. If not in a prescription bottle, you must have written proof that the supplement/vitamin was prescribed by a provider.
  - Any products containing CBD or its derivatives will be confiscated and destroyed.
  - Do not bring herbal remedies, muscle-building supplements or energy drinks.
  - Please do not bring any medication, pills or supplements in baggies or medication holders with loose medication or mixed in a single bottle. Do not bring in expired medication. If they are brought in, they will be destroyed.
  - Our medical provider will determine which prescription medication(s), over-the-counter medication(s), vitamin(s), and/or supplement(s) will be continued upon admission. Medication(s)
related to detox only are included in detox rates. For all other medication(s), patients are responsible for obtaining any necessary refills or new medications prescribed during treatment. We have a local retail pharmacy which can accommodate this need or work with your home pharmacy to transfer prescriptions if needed. Patients are responsible for prescription payment directly to the retail pharmacy, via credit card.

- If diabetic, have a chronic viral illness, or any specialty medical conditions/medications, including injectable medications, please bring in a month’s worth of equipment and supplies. If additional supplies are needed after admission and the local pharmacy cannot provide them, we will ask you have them shipped from home.
- Bring your insurance card(s), your prescription insurance card(s) (if separate) and a credit card for pharmacy charges.

What to bring:

- If admitting to Day Treatment with Lodging, please fax or bring a copy of your physical exam within the past 12 months.
- Casual clothing (about a 5-7 days’ supply).
- No off site activities at this time due to COVID-19 precautions.
- Backpacs or totes are encouraged to carry personal items around campus.
- Laundry machines and soap are in each condo unit. Laundry supplies, towels and linens are provided.
- Toiletry items, alarm clock (if you have one). Avoid toiletry items with alcohol in them.
- We recommend bringing between $150-200 of personal money. We do not have an ATM on campus, but they are available locally. A small safe is provided for each client.
- If on probation or parole out of state: please bring a copy of your travel permit and/or interstate compact.
- Please contact your HR department to obtain required documentation if you are planning to use FMLA and/or Short-Term Disability.

What not to bring:

- Sporting/exercise equipment, Television, iron, pornography, open food or drink, expensive jewelry, heating pads, electric blankets, blankets, and any electronics with internet access or camera (other than cell phone and laptop)
- Weapons nor ammunition. Ammunition will be confiscated and destroyed.
- E-cigarettes and vape devices are now considered hazardous waste and will be disposed of on admission.
- Hairspray, Perfume/cologne, essential oils, aftershave, facial astringent, hair color, nail polish remover, nail glue and aerosol containers.
- Nicotine cessation products, cigars, rolling tobacco/pip tobacco or clove products. If brought, they will be destroyed. Butane fuel lighters and cigarette rolling machines are not allowed.
Travel Information:

- Please schedule your flight to arrive at Southwest International Airport (RSW)
- Transportation is not available through Hazelden. Please ask for assistance from Hazelden with arrangements or make your own arrangements for pickup from the airport. We recommend using Flamingo Transportation (239)273-9238 or Turbo Cab (239) 330-0497 Please give them an hour advanced notice if possible.
- When you arrive on campus, all sets of car keys will be surrendered to a CD Technician and stored for the duration of your stay. Cars and personal belongings are subject to search during your stay. Your vehicle may be used once approved by your counselor and keys will be available for the pre-arranged time. Upon your return, keys must be surrendered to the CD Technician.

Upon admission:

- Treatment units are scent free. Campus is alcohol and drug free.
- You will complete admissions paperwork, including a privacy practice notice discussing your rights as a patient receiving alcohol and drug treatment services. You will also receive a drug screen at this time.
- Smoking is allowed for residential clients only and in designated areas.
- Patients cook for themselves and order groceries through a local grocer 2-3 times per week.
- If you are diagnosed with an Opiate Use Disorder, our medical staff will prescribe a Narcan Kit for you through your pharmacy benefits. You may be required to cover some portion of the cost, based on your pharmacy benefits. You will be given your Narcan kit upon your discharge from our facility.
- Hazelden is a training institution. Health care professionals, medical students, medical residents, Fellows and other professionals may be observing and/or participating in the care and treatment patients receive while at Hazelden.
- You will be required to submit to a search of luggage and personal items.
- Hazelden makes every effort to provide you with high quality care; however, there are situations in which we may not be able to meet your needs in this setting. If necessary, we will provide you an appropriate referral or transfer.

*HBFF is able to provide a completion for treatment letter, however, fit for duty assessments must be completed by your primary provider.*
COVID – 19 Pandemic Response

Due to the nature of our work, health care facilities cannot fully implement “social distancing” and other isolation precautions advised by CDC for the general public. We have, however, taken many practical measures. For example, we have suspended visitation to the facilities, and many administrative staff are working at home to reduce the amount of people coming and going from the campuses. We also are minimizing large group gatherings as much as possible; encouraging physical spacing and frequent, proper handwashing; identifying symptoms of illness early; and cleaning and disinfecting regularly.

All patients will be COVID tested on site prior to admissions. A second test will be administered 4 days after admission. We will not be able to admit any patients who tests positive.

Daily Screening:
- All patients have to get their temperature taken daily by medical staff.

Family/Visitor Information:
- During this unprecedented time all visitation is cancelled until further notice.

Outside activities:
- All off campus activities are cancelled in compliance with state and CDC regulations.
- All on site events are similarly cancelled until further notice.

Masks:
- All patients are issued and required to wear reusable masks on a daily basis.
- Masks will be provided.

Intensive Outpatient/Outpatient:
- All IOP/OP groups are currently being delivered in a virtual setting.